



***SANDY MEDIATION FACT SHEET***  
***BY THE NUMBERS: MONMOUTH AND OCEAN COUNTIES***

- Less than 8,450 Sandy-related insurance claims remain open in Monmouth and Ocean Counties. In Monmouth, there are 3,362 open homeowners, auto and business claims, while in Ocean there are 5,086 open claims respectively.
- Statewide, there are about 20,109 open claims.
- The Christie Administration has begun a mediation program that aims to prevent costly and lengthy litigation in order to settle as many of these cases as possible so that more New Jerseyans can recover and rebuild after Sandy.
- The mediation program is for New Jersey homeowners, drivers and business owners who have unresolved insurance claims related to Super Storm Sandy.
- Consumers now have the option to settle their claim through a new mediation program that allows consumers to submit disputed claims to an independent mediator who will review the case and assist in settlement discussions.
- This program is free.
- **For more information, contact your insurance company directly, or contact the American Arbitration Association, which is operating the service, at [www.adr.org/njsandy](http://www.adr.org/njsandy) or at 855-366-9774.**
- The Sandy Mediation Program does not currently include flood claims which are administered by the National Flood Insurance Program (NFIP). However, New Jersey continues to invite the NFIP to include disputed claims in the mediation program.
- The program will continue as long as it is needed.
- Approximately 250 claims are in the mediation pipeline to date.
- Homeowners and business owners must settle their claims first to determine what other funding may be available to them.
- “This mediation program is tremendously important for New Jersey residents with unresolved homeowners, auto or business insurance claims related to Superstorm Sandy,” said New Jersey Department of Banking and Insurance Commissioner Ken Kobylowski. “The program gives them the option to submit their claims to an independent mediator who will review the case and assist in settlement discussions, free of charge. I urge New Jersey to avail themselves of this program so they can restore or replace property damaged or destroyed in this storm.”